

Q1. What is ASP?

ASP indicates for the Application Service Provider, ASP services are expected to become an important alternative, not only for smaller companies with low budgets for information technology, but also for larger companies as a form of outsourcing and for many services for individuals as well.

Q2. What service does Openfind MailASP provide?

1. Enterprise Hosted Message Service
2. Domain Registration
3. Web Administer Interface
4. Domain and DNS Hosting Services
5. URL Redirection Services
7. Enterprise Web Hosting Service

Q3. Why do I need my own domain name?

With a specified domain name, you can improve your marketing promotion not only on the search engine ranking results but to show the professionalism and memorable.

Q4. Will you keep records of the IP addresses associated with any emails that been sent via your SMTP server?

No, we do not keep these records and do not sell or share any information of customers with anyone.

Q5. What types of customers fit for MailASP service?

Hosted services are available for small and medium-sized businesses, which may not have dedicated IT staff. But, we are also able to deliver carrier-grade hosted services to large enterprise customers seeking for outsourcing technology. Regardless of numbers of customers, as long as looking for service-oriented technology, would be the target segments of MailASP

Q6. Do you offer free trial of MailASP service?

Yes, we do provide XX days evaluation of our hosted service; please contact info@openfind.com to apply for trail account.

Q7. Do I need to install additional software or hardware to use MailASP services?

No. Once your order has been verified, you will receive an instruction to start using MailASP through browser.

Q8. Why should I choose hosted email service?

- Saving Cost - MailASP provides full-featured service and professional support center, enterprises have not invest additional cost in hardware, software or even management.
- Easy Implementation – Through Web Mail interface, MailASP is easy and quick to be set up and installed. You can activate your accounts within seconds.
- Reliable Performance – Inherent with Mail2000 kernel, MailASP is capable of carrying large volume of mails without downtime.
- Robust Security – Equip with Openfind MailGates Mail Protection System and SOPHOS Anti-Virus System, eliminating spam and virus for protected mailboxes hassle-free.

Q9. Can I use my existed domain for using MailASP services?

Yes, you definitely can use the existing domain. MailASP will host mail for this domain in our data center.

Q10. How much does it cost for the MailASP service?

The charges vary from the number of users, and the quota of mail accounts. Please contact info@openfind.com to get your special price.