

**1. Why do enterprises need email archiving management?**

Email has become a major business communication tool for most enterprises. With the relevant regulations being carried out, emails are deemed as an effective document. While most enterprises are paying attention on information security threats from outside the company, however, many information leakages are from within. Email archiving is able to assist enterprises to preserve and protect these confidential business document and important knowledge assets.

**2. What is the difference between email archiving and usual system backup?**

MailBase archive all the inbound, outbound and local-to-local emails through replication mode for a continuous period. The main purpose of system backup, on the other hand, is to keep email system running, and backup the operation logs and the instant of mails to another storage device periodically. When problems occurred in the system, the backup device will be started immediately to maintain system operation.

**3. What operating system does MailBase support?**

**Linux :**

- Fedora Core2, Core 3, Core 4
- CentOS 4.1, 4.2
- SUSE Professional 9
- RedHat ES 3, ES 4
- RedHat 7.3 or above

**FreeBSD :**

- FreeBSD 4.x
- FreeBSD 5.x

**4. What email system does MailBase support?**

- Mail2000 3.5, 4.0
- Lotus Notes/Domino Server R6, R6.5
- Microsoft Exchange Server 2000, 2003
- Sendmail 8.12 or above
- Postfix 2.0 or above

**5. What are the hardware requirements for MailBase installation?**

- CPU: Intel Pentium4 2.0G Hz or above
- Memory: 1G Bytes or above
- Storage: daily mail traffic \* days required to keep mail on server \* 2 (Estimation)

**6. Could MailBase archive the selected account or domain only?**

Yes. To comply with enterprises' email archiving policy, MailBase allow the administrator to select specific staff and department for archiving. The system is able to perform pre-filter function to set positive and negative lists, providing the enterprise with a flexible management.

**7. How does MailBase organize the archived data?**

MailBase will build repositories through Openfind real-time index engine. Based on the ILM (Information Lifecycle Management) policy, the system will divide the email archive into three repositories – on-line, near-line, and off-line.

**8. How does MailBase archive the email?**

MailBase archives emails through replication mode, which only requires the system to deploy a simple agent program, then all the inbound, outbound, and local-to-local emails will be archived. Compared with the gateway mode which many other products adopt, MailBase provides a much more flexible architecture that brings optimized efficiency while maintaining the performance of the original mail system operation without multi-layer gateway delay.