



## **Overview**

The third quarter of 2013 saw further use of real-time malware campaigns that used topical news items to draw in victims. The time between the news event and the attack has been steadily decreasing throughout the year and now averages only 22 hours. Campaigns in Q3 used news of royal baby Prince George, NSA whistleblower Edward Snowden, and the Syria crisis.

The number of phishing sites increased dramatically during Q3 by almost 35%. PayPal phishing sites alone accounted for approximately 750 new phishing sites each day.

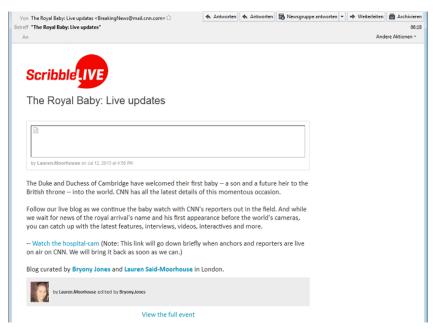
Further report highlights: Spam levels continued to drop (69 billion messages vs. 83 billion messages in Q2); Diet spam was still the leading spam topic; India remains the world's top zombie hoster.

### **Malware Trends**

### **Real-Time Malware Campaigns**

The third quarter of 2013 continued a trend which could already be seen in the first half of the year: the use of current news events to distribute malware, as well as the fast, probably at least semi-automatic adaptation to the latest breaking news which Commtouch has named "real-time malware-campaigns."

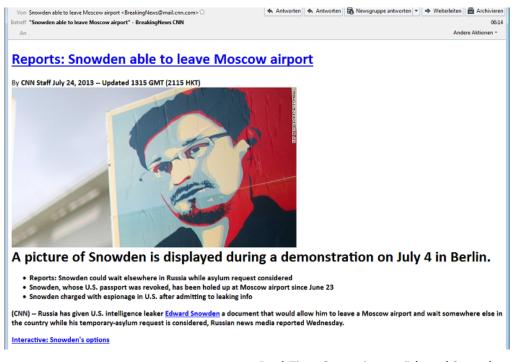
A campaign at the end of July focused on the arrival of royal baby Prince George. Within hours of the news, malware campaigns were initiated to exploit the huge interest. Between Tuesday, July 23, and Wednesday, July 24, Commtouch Security Labs observed eight drive-by malware waves with "The Royal Baby: Live updates" as the topic. Almost one third of the emails came from zombies in the United States, followed by Peru and Chile.



Fake Royal Baby News Alert

Another campaign focused on whistleblower Edward Snowden. Shortly after the "Royal Baby waves," very similar emails were discovered containing subject lines such as "Snowden able to leave Moscow airport – BreakingNews CNN." The emails promised exclusive news about the NSA whistleblower's asylum status. They

also contained a short teaser paragraph – apparently taken from CNN – and a link for further details and interactive material.



Real-Time Campaign on Edward Snowden.

On Friday, September 6, malware distributors actually invented fake news designed to take advantage of public interest in the possibility of a U.S. airstrike against Syria. The emails used the subject line, "The United States Began Bombing," and were crafted to appear as a legitimate CNN news alert.



Fake News Alert in the Name of CNN on Syria Conflict

As for the trend on these real-time campaigns: They're getting faster. Prior to the Syria-related example, the average start time for a virus attack was already decreasing. In March 2013, when the new Pope was elected, the first malware attacks began after 55 hours. In April 2013, after the Boston Marathon bombing, it took 27 hours to see the first related attacks exploiting interest in the event. Further examples include the above mentioned newborn royal baby and news about NSA whistleblower Edward Snowden. But examples such as the recent Syria-related campaign in September show that spammers are not waiting around – they are becoming even faster than the events themselves.

### Web Malware

The campaigns described above use email to reach targets, but embed the malware in drive-by downloads that are usually redirected from compromised websites. The royal-baby emails led to sites with three hidden links leading to malware-infected sites. The script "<turncoat.js>" activated the Blackhole Exploit Kit in the background – without the user noticing. The only visible item on the page was a message saying "Connecting to server..." The Blackhole Exploit Kit, one of the cybercriminals' favorite tools these days, scans the target system and then downloads the malware most appropriate to it depending on the OS, browser type, Flash version, PDF reader version, etc.



"Connecting to server ... "

The number of malicious websites listed in Commtouch's GlobalView URL database saw a small decrease of 5% in Q3. The categories of websites that were most likely to be compromised with malware are summarized in the table below.

Website categories infected with malware						
Rank	Category		Rank	Category		
1	Travel		6	Education		
2	Transportation		7	Search Engines & Portals		
3	Business		8	Arts		
4	Sports		9	Restaurants & Dining		
5	Leisure & Recreation		10	Real Estate		

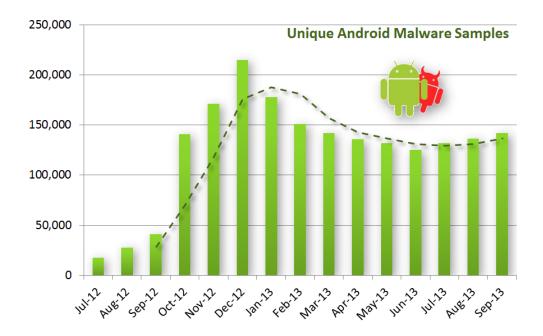
### **Mobile Malware**

After dropping at the start of the year, the amount of unique Android malware tracked by Commtouch's Security Labs continued to gradually increase during Q3. The top 5 most commonly seen Android threats as detected by Commtouch's Mobile Security for Android included:

- AndroidOS/AirPush.A.gen!Eldorado
- AndroidOS/Plankton.A.gen!Eldorado
- AndroidOS/Leadbolt.B
- AndroidOS/Wooboo.A.gen!Eldorado
- AndroidOS/FakeDoc.H

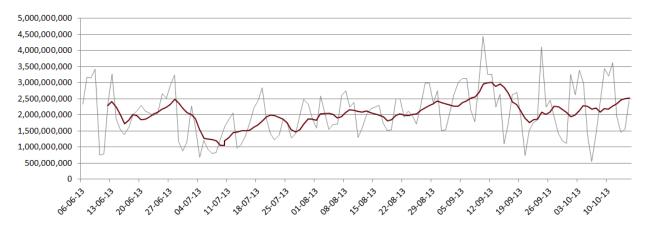
Three of the top 5 (AirPush, Leadbolt, and Wooboo) are adware, capable of collecting information about the phone and user as well as displaying ads in the notification area without user consent.

Plankton and FakeDoc are potentially more damaging Trojans. Both connect to remote servers and can download and install further malware. Plankton can set the browser homepage and bookmarks and also create application shortcuts that will download apps costing the user money. Additionally, the device information that is collected can be used to clone the user device.



### **Email Malware**

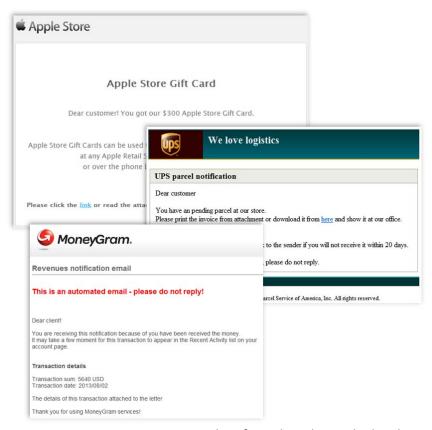
The average daily amount of email malware remained almost unchanged compared to last quarter at nearly 2 billion emails per day. This average hides the steady increase from July to September which included outbreaks of double the daily average.



Email-malware levels June – September 2013

Commtouch Security Labs saw numerous repeating email-malware campaigns in Q3. As usual, the emails and notifications were sent in the name of big companies and brands, but included a malicious email attachment and in some cases, also a link to an infected website. The brands used in the attacks included:

- Apple an "Apple Store Gift Card" from August had a virus attachment as well as a malicious link in the message body. The gift card amount varied per email.
- Burger King with a coupon titled: "THE KING CELEBRATES SPRING!"
- KFC with a "KFC for Lunch" coupon
- Walmart
- UPS parcel notifications attached malware identified by Commtouch as: W32/Trojan.HATG-6756
- DPD a big logistics company in Germany, with emails written in German and targeting German users
- MoneyGram the transaction sum varied a bit per email



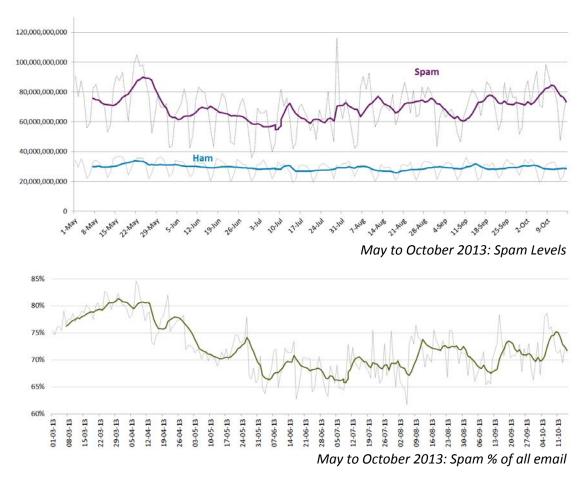
Samples of emails with attached malware

There were 2 noticeable trends:

- **1. Malware authors love to recycle** in all cases the URL links and malicious attachments lead to the same type of Trojan only the subjects and brands are changed.
- **2. Cybercriminals are local experts.** The fact that comparable malware campaigns target different countries and regions at the same time supports the result of the Q2 trend report: the strong increase in regionalized malware distribution. These campaigns are increasingly targeted at specific countries or areas, written in the language of the target audience, and use brands, services, products and events that are popular in the region in order to make the emails appear genuine and lure users to open attachments containing malware.

# Spam Trends

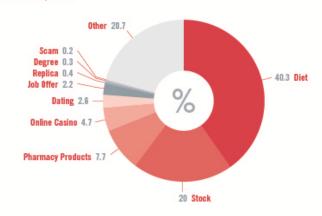
In the third quarter of 2013, spam levels continued to drop. The average daily spam for the quarter was 69 billion messages, compared to the second quarter's 83 billion – a drop of around 17%. Although the quarterly level is the lowest in more than four years, the average per month has been steadily increasing since June's historic low of 63 billion messages per day. Over the period of Q3, spam represented 70% of all emails sent globally, dropping as low as 62% at the start of August.



## **Spam Topics**

During the last three months spammers focused on diet products (such as Green Coffee Beans) – and so this category took position number one of the top 10 spam topics with a share of 40.2% (in Q2 it took position three, with 10.8%). Stock Spam moved from position number seven (4.7%) in Q2 to spam topic number two (20%) – so called Penny Stock Spam could be seen on a regular basis in the last quarter.

#### SPAM TOPICS Q3 2013



SOURCE: COMMTOUCH SECURITY LAB (CSL)

Spam Topics in Q3, 2013

After Stock Spam, the "other" category made position number three, followed by "Pharmacy Products" – which fell to position number four compared to number two in Q2.

Although Dating in Q3 just made position number five, there have been several campaigns on that topic. The content of such campaigns, and the mix of words used, can be seen in the following word cloud:

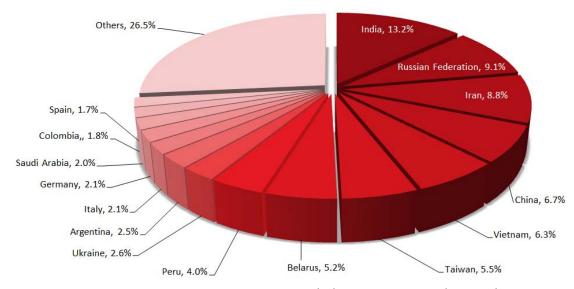


Word cloud on dating campaigns in Q3

### **Email zombies**

During the third quarter of 2013, India stayed in first place with the most spam-sending bots – although their share dropped by 6% to 13.2%. Russia appeared to absorb most of this percentage and moved from 8<sup>th</sup> place into 2nd. New entries include Ukraine, Saudi Arabia, and Spain, while the United States, Serbia, and Mexico dropped out of the top 15.

Although these zombies send unwanted email (including links to malware, spam and phishing pages), they have also been seen as part of denial of service attacks. As many as 20% of the approximately five million zombies tracked by Commtouch Security Labs also participate in other non-email attacks.

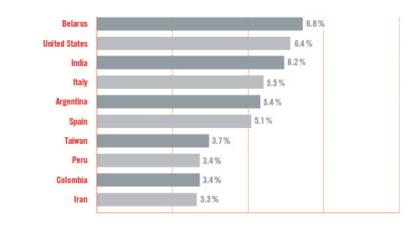


Countries with the most spam-sending zombies Q3 2013

## Spam countries of origin

Belarus is again the number one spamming country (6.7%) – but in comparison to Q2 (14.7%) only with half as many spam emails. After topping the spam list in the first quarter of 2013, the United States fell to second place in Q2 (6.3%) – and stay there, even in Q3 (6.4%). The United States is followed by India (6.2%). There is only a small distance between Italy (position four with 5.47%) and Argentina (position five with 5.41%). Positions six to eight are made by Spain (5.1%), Taiwan (3.6%) and Peru (3.4%). Colombia (3.3%) and Iran make position nine and 10.

#### **SPAM COUNTRIES Q3 2013**



SOURCE: COMMITOUCH SECURITY LAB (CSL)

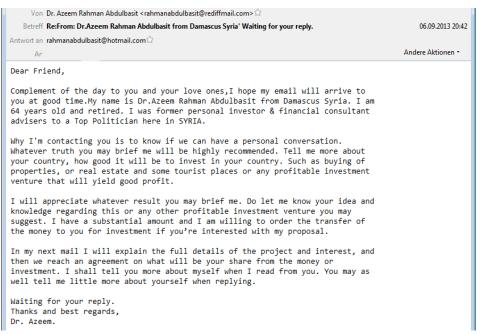
Countries of spam origin Q3, 2013

Geographically, the top 10 were widely distributed and featured three Asian countries, one from Eastern Europe, three from South America, two from southern Europe and one from North America. Noticeable was the absent of long-time top spamming countries such as Brazil and Russia as well as the complete absence of any central and western European countries.

Overall, the top 10 spam countries were responsible for almost half of all spam (49.1%).

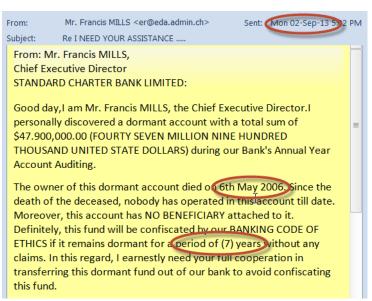
### **Scams**

In Q3 the Commtouch Security Lab also noted several scam campaigns that abused current topics. The following scam appeared at the same time as the Syria mailings described above (September 6, 2013) and had subject lines such as "Dr. Azeem Rahman Abdulbasit from Damasus Syria Waiting for your reply":



Scam Mailing, regarding Syria Conflict

A more amusing scam comes in the form of a standard "dormant bank account" mailing. Someone forgot to do the math which would indicate that according to the "bank" rules, this account would by now have been "confiscated" and would no longer be dormant. Of course those who believe they are going to receive 47 million dollars would probably not notice this discrepancy.



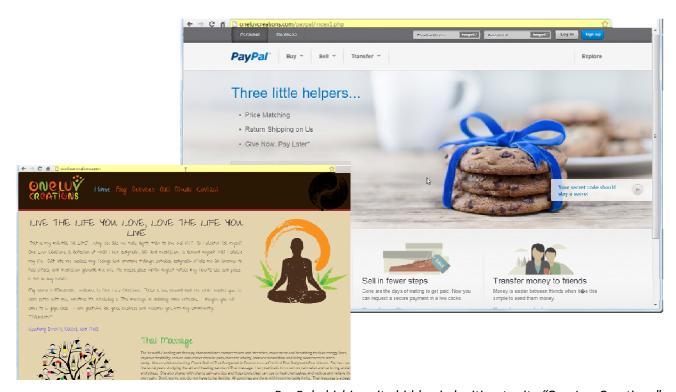
Scam mailing requiring better quality control

# **Phishing Trends**

The table below summarizes the categories of legitimate websites that were most likely to be hiding phishing pages. The average number of daily phishing sites tracked in Commtouch's GlobalView database increased by nearly 35% in Q3.

Website categories infected with phishing						
Rank	Category		Rank	Category		
1	Free Web pages		6	Travel		
2	Education		7	Shopping		
3	Sports		8	Health & Medicine		
4	Business		9	Real Estate		
5	Computers & Technology		10	Fashion & Beauty		

This perfectly rendered PayPal page appeared in August – one of about 750 created every day in August (that's 22,000 for PayPal in August alone). The only giveaway is the URL belonging to a hacked website called "One Luv Creations." According to the owner, "One Luv Creations, a reflection of what I luv, bodywork, art and meditation." For a few days in August One Luv Creations was also a phishing site (very bad karma...).



PayPal phishing site hidden in legitimate site "One Luv Creations"

### **About Commtouch**

Commtouch® (NASDAQ: CTCH) is a leading provider of Internet security technology and cloud-based services for vendors and service providers, increasing the value and profitability of customers' solutions by protecting billions of Internet transactions on a daily basis. With six global data centers and renowned technology, Commtouch's email, Web, and antivirus capabilities easily integrate into customers' products and solutions, keeping more than 550 million end users safe. To learn more, visit <a href="http://www.commtouch.com/">http://www.commtouch.com/</a>.

### **References and Notes**

- Reported global spam levels are based on Internet email traffic as measured from unfiltered data streams, not including
  internal corporate traffic. Therefore global spam levels will differ from the quantities reaching end user inboxes, due to
  several possible layers of filtering. Spam levels do not include emails with attached malware.
- https://blog.commtouch.com/cafe/malware/number-of-the-month-september-2013/
- https://blog.commtouch.com/cafe/phishing/750-new-paypal-phishing-sites-each-day/
- https://blog.commtouch.com/cafe/data-and-research/current-malware-campaigns-in-the-name-of-apple-ups-and-moneygram/
- https://blog.commtouch.com/cafe/data-and-research/real-time-spam-delivers-a-royal-baby/



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